

CHAPTER

9

PUBLIC ACCOUNTABILITY



9.1 GRIEVANCE REDRESSAL

AERB receives grievances through Centralised Public Grievance Redress and Monitoring System (CPGRAMS) portal which includes Department of Atomic Energy (DAE) and Prime Minister's Office (PMO). All grievances pertaining to AERB were duly responded in time.



AERB formalized a grievance analysis procedure outlining the types of grievances, the analysis methodology and identification of key regulatory areas requiring improvement.

9.2 RIGHT TO INFORMATION ACT 2005

AERB has received a total of 130 RTI requests during the year 2020. Year wise RTI queries replied by AERB are given in Fig.9.1.

Based on the queries till date, the frequently asked questions under RTI were compiled and uploaded on AERB website for reference of the public.



The 'Right to Information Act' (RTI) of Govt. of India which come into force on October 12, 2005 has been implemented at AERB. Under this Act, access to information from a public agency has become a statutory right of every citizen. The management of AERB is committed to disclose all relevant information in public domain as is permissible under the Act. Required measures were taken on the implementation of RTI and the required information have been put on AERB website.

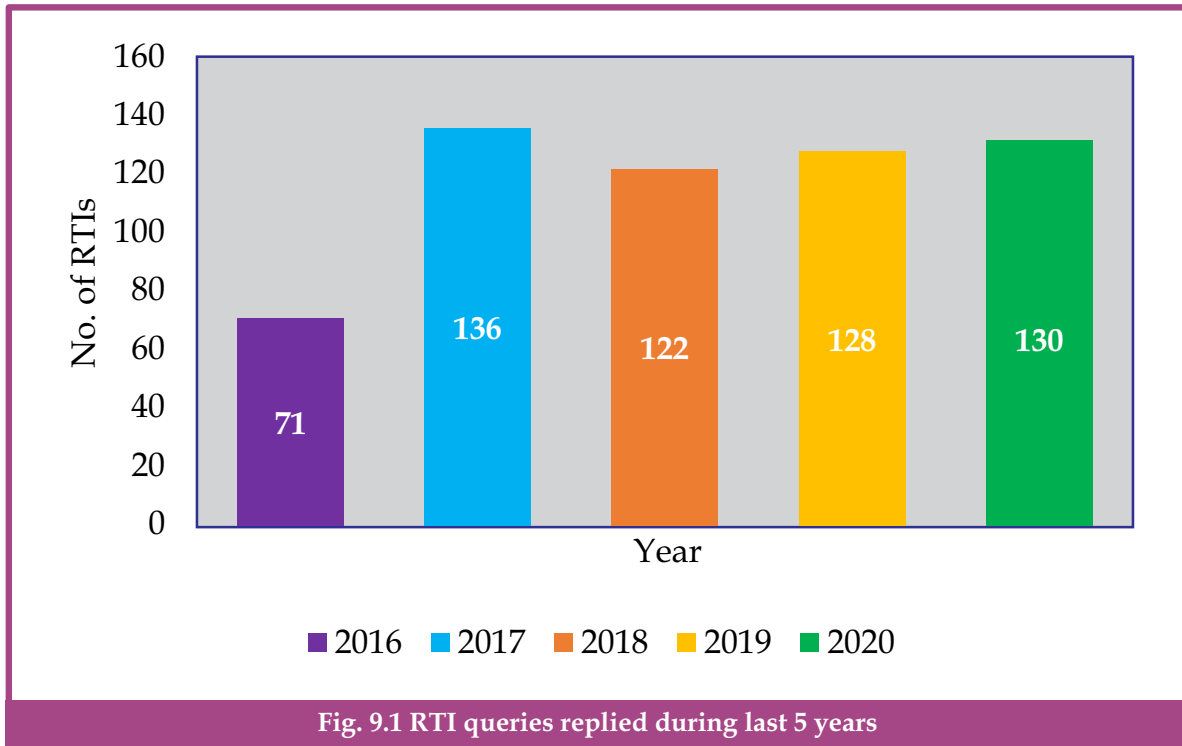


Fig. 9.1 RTI queries replied during last 5 years

9.3 PARLIAMENTARY QUESTIONS

Parliamentary questions and sub-questions related to regulation of nuclear and radiation facilities were received and replied. During the year, AERB submitted responses to 23

parliamentary questions related to regulation of nuclear and radiation facilities.

The broad classification of questions is shown below:



9.4 SCIENTIFIC AUDIT BY COMPTROLLER AND AUDIT GENERAL

Comptroller and Audit General (CAG) conducted compliance audit of AERB for the year 2017-2020 during September-October 2020. No Major Irregularities were reported. After

reviewing of the compliance to the pending audit paras for the period 2015-2018, pending paras have been closed by the concerned Audit Authorities of CAG Office.